



# Parent Advocacy Course, Class 10: Dispute Resolution

## 1 RESOURCES FOR FILING A COMPLIANCE COMPLAINT

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- <https://www.cde.ca.gov/sp/se/qa/cmplntproc.asp>
- <https://www.cde.ca.gov/sp/se/qa/documents/sedcomplaintform.pdf>

## 2 RESOURCES FOR FILING COMPLAINTS WITH OTHER AGENCIES

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- State Council on Developmental Disabilities (report systemic violations)
  - <https://scdd.ca.gov/>
- To obtain more information about parental rights or dispute resolution, including how to file a complaint, contact:
  - California Department of Education  
Special Education Division  
Procedural Safeguards Referral Service  
800-926-0648
- Office of Equal Opportunity
  - 916-445-9175
  - <https://www.cde.ca.gov/re/di/or/oeo.asp>
- Office of Civil Rights
  - 800-421-3481
  - <https://www2.ed.gov/about/offices/list/ocr/index.html>

## 3 RESOURCES FOR FILING DUE PROCESS

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- <https://www.dgs.ca.gov/OAH>
- <https://www.dgs.ca.gov/OAH/Case-Types/Special-Education/Self-Help#@ViewBag.JumpTo>

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